



# Managed Care Update:

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Impacts to Persons with Developmental Disabilities

February 2015

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# Bayou Health Opt In

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- Waiver recipients began Bayou Health opt-in in July 2014
- As of January 2015, point in time enrollment:
  - 152 people from NOW
  - 71 from Children's Choice
  - 62 from Supports Waiver
- Bayou Health opt in began for Chisholm Class February 1, 2015

# Bayou Health Plans

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- Aetna Better Health of Louisiana (new)
- Amerigroup Louisiana Inc.
- AmeriHealth Caritas of Louisiana
- Louisiana Healthcare Connections, Inc.
- United Healthcare of Louisiana, Inc.

# Why persons should consider joining Bayou Health

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- All plans offer care coordination, ranging from someone to help you locate a medical provider to more intensive support to manage chronic medical conditions, such as diabetes.
- Plans have the flexibility to pay for services not included in the Medicaid fee for service menu, including
  - Urgent care instead of going to an ER
  - Types of medical equipment or supplies not traditionally allowable

# Why persons should consider joining Bayou Health, cont.

- Non-emergency medical transportation has been moved from a statewide program to one now handled by each Bayou plan. We anticipate more flexibility and improvement in service access and timeliness for Bayou plan members.
- Plans can use their private insurance provider network and pay non-Medicaid enrolled specialists to ensure folks have access to services.

# Why persons should consider joining Bayou Health, cont.

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- Each plan offers a set of value added services.
  - All plans are providing basic adult dental services. These services are not available in fee for service Medicaid.
  - All plans offer some type of adult vision services.
  - Additional items include weight loss support, cash incentives for participating in wellness programs, and even free cell phones.

# Pharmacy in Bayou Health

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- People have asked about pharmacy services in Bayou plans vs. fee for service Medicaid.
  - Details on pharmacy coverage are available online [http://new.dhh.louisiana.gov/assets/docs/BayouHealth/Pharmacy/PDL\\_CoveredDrugs.pdf](http://new.dhh.louisiana.gov/assets/docs/BayouHealth/Pharmacy/PDL_CoveredDrugs.pdf)
  - Questions about specific medication coverage can be addressed in the enrollment counseling process

# EPSDT PCS in Bayou Health

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- Effective Feb 1, 2015, Bayou Health members receive EPSDT PCS through their plan
  - This does not impact LT-PCS, which is still through fee for service
- Providers must contract with plans. Providers are paid by plans, not by Molina.
- Authorizations carry over 30 days
- Plans have up to 90 days to complete the transition of planning and re-authorization



# How to opt in to Bayou Health

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- Call the toll free number 1-855-BAYOU-4U  
(1-855-229-6848)
- Complete the enrollment process
  - Enrollment counseling is offered
  - Persons will be asked to confirm their primary care physician
  - Present names of specialists, therapists to ask the enrollment counselor if these professionals are in network or to learn how to confirm on your own

# Bayou / LBHP Integration

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- We have received many questions from stakeholders about timelines
  - Bayou/ LBHP Integration initiation schedule is late 2015
  - I/DD MLTSS initiation schedule is early 2016
- To date, the expectation is that I/DD members will participate in Bayou/LBHP Integration to maintain their behavioral health services

# Bayou / LBHP Integration

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- Medicaid / Program Offices are working together to ensure continuity of care and support clear communication with stakeholders and service recipients
- We are looking at all options to make these changes as consumer-friendly as possible

# How to know if someone is in LBHP

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- Their behavioral health provider receives payment from the LBHP, currently administered by Magellan
  - Most psychiatrists, psychologists, social workers, and LPCs
- They were/are enrolled in Bayou Health with United or Community Health Solutions and receive care from a FQHC
- They have been seen in an emergency room for a behavioral health crisis and/or admitted to a behavioral health hospital
- They have used substance abuse services

# How to know if someone is in LBHP

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- Persons may NOT be in LBHP if they:
  - Receive their medication checks from their PCP (not a psychiatrist)
  - Receive their care from a rural health clinic
  - Receive BH services only via CST/Resource Center



**I/DD MLTSS**

# Timeframes/ What to Expect

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- Release of a waiver application
- Release of an RFP
- Contracting with MCOs
- Readiness period/ Pre-Implementation
- Enrollment (30 days prior to start up)
- Roll out statewide

# Waiver Application: Public Notice Process

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- 30 day public comment period
- The full waiver application will be posted, in addition to public notices
- Questions and comments will be accepted electronically or via mail
  - Information will be maintained on the website hosting the application
- At least two in-person statewide meetings will be held
- OCDD plans multiple statewide webinars



# Who is included in I/DD MLTSS?

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- Mandatory enrollment
- All Medicaid eligible persons with an OCDD statement of approval
  - No one with an OCDD SOA will enter the OAAS MLTSS system
  - All persons in Bayou Health will be transitioned over
  - All persons in Fee for Service will be enrolled per the roll out schedule

# Who is Included in I/DD MLTSS?

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- EarlySteps
  - EarlySteps eligible persons will enter I/DD MLTSS instead of Bayou Health
  - Enrollment will be mandatory

# People in OAAS Waivers

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- OCDD, OAAS and Medicaid are working together to use the ROW to ensure continuity of care for people in CCW and ADHC
- LGE specific communication will be issued and LGEs apprised of all persons impacted in their catchment area

# Keep up with MLTSS

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- Information is published on the DHH MLTSS web page

[www.makingmedicaidbetter.com/longtermcare](http://www.makingmedicaidbetter.com/longtermcare)